

WHAT IS CLAIMED IS:

1. A server capable of communication with a user terminal and a helper terminal for providing information to the user terminal, comprising:

5 storage means for storing helper information of the helper terminal;

reception means for receiving from the user terminal an inquiry about information desired by a user; and

10 selection means for selecting the helper terminal in accordance with the inquiry received by said reception means and the helper information stored in said storage means.

15 2. A server according to claim 1, wherein the helper information stored in said storage means is keywords of the information which the helper terminal can provide.

20 3. A server according to claim 1, wherein:

said reception means receives at least one of a communication ability of the user terminal and a desired fee for obtaining the information desired by the user; and

25 the server further comprises transmission means for transmitting the inquiry received by said reception means to the helper terminal selected by said selection

means.

4. A server according to claim 1, further comprising:

5 notice means for notifying the helper terminals
selected by said selection means to the user terminal;
and

 connection means for establishing a communication
between the user terminal and the helper terminal
10 selected by the user from the helper terminal notified
by said notice means.

 5. A server according to claim 4, wherein said
notice means notifies at least one of a communication
15 ability and a desired fee of the helper terminal
selected by said selection means.

 6. A server according to claim 4, further
comprising:
20 second storage means for storing information
provided by the helper terminal;

 wherein said notice means notifies the information
stored in said second storage means.

25 7. A server according to claim 6, wherein at
least a permission for storing the information in said
second storage means is required to be received from

the helper terminal or a permission for notifying by said notice means is required to be received from the user terminal.

5 8. A server according to claim 1, further comprising payment requesting means for requesting the user terminal to pay a fee for the obtained information.

10 9. A server according to claim 1, further comprising payment processing means for paying a fee for the information provided by the helper terminal.

15 10. A server according to claim 1, further comprising fee collecting means for collecting a registration fee for storing the helper information in said storage means.

20 11. A server according to claim 1, further comprising advertisement distributing means for distributing advertisement information to at least one of the user terminal and the helper terminal.

25 12. A server according to claim 1, further comprising extraction means for extracting keywords from the inquiry received by said reception means, wherein said selection means selects the helper

TOP SECRET

terminal in accordance with the keywords extracted by
said extraction means.

13. A control method of controlling a system
5 having a server capable of communication with a user
terminal and a helper terminal for providing
information to the user terminal, comprising:

a storage step of storing helper information of
the helper terminal;

10 a reception step of receiving from the user
terminal an inquiry about information desired by a
user; and

a selection step of selecting the helper terminal
in accordance with the inquiry received at said
15 reception step and the helper information stored by
said storage step.

14. A control method of controlling a system
having a server capable of communication with a user
20 terminal and a plurality of helper terminals for
providing information to the user terminal, comprising:

a storage step of storing helper information of
the plurality of helper terminals;

a reception step of receiving from the user
25 terminal an inquiry about information desired by a
user; and

a selection step of selecting helper terminals in

accordance with the inquiry received at said reception step and the helper information stored by said storage step.

5 15. A storage medium storing a computer readable program for realizing a control method of controlling a system having a server capable of communication with a user terminal and a helper terminal for providing information to the user terminal, the program
10 comprising:

 a storage step of storing helper information of the helper terminal;

 a reception step of receiving from the user terminal an inquiry about information desired by a
15 user; and

 a selection step of selecting the helper terminal in accordance with the inquiry received at said reception step and the helper information stored by said storage step.

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 16. A storage medium storing a computer readable program for realizing a control method of controlling a system having a server capable of communication with a user terminal and a plurality of helper terminals for
25 providing information to the user terminal, the program comprising:

 a storage step of storing helper information of

the plurality of helper terminals;

a reception step of receiving from the user terminal an inquiry about information desired by a user; and

- 5 a selection step of selecting helper terminals in accordance with the inquiry received at said reception step and the helper information stored by said storage step.